



3rd Annual **Society for Pediatric Urgent Care Conference**



October 5-8, 2017
Seattle Children's Hospital
Wright Auditorium

Hosted by:



Seattle Children's
HOSPITAL • RESEARCH • FOUNDATION

GENERAL INFORMATION

Course Description

This 3-day meeting is designed to provide up-to-date practice management, clinical best practices, and quality improvement for healthcare providers. The curriculum includes lectures, interactive workshops, and opportunities to discuss issues with experts.

Who Should Attend

- Urgent Care professionals
- Pediatricians/Family Physicians
- Emergency Physicians
- Fellows, Residents
- Nurse Practitioners
- Nurses
- Nurse Administrators

Course Location (General Session)

Seattle Children's Hospital - Wright Auditorium
4800 Sand Point Way NE
Seattle, WA 98105
Map and directions will accompany confirmation.

Lodging (Limited room block at the following hotel. Please make your own reservations.)

Silver Cloud Hotel, Seattle University District: (approximately 1 mile from Seattle Children's)

- Conference Group Rates (**available up to 3 pm Sept. 4**): \$179/king; \$189/ two queens
- Link to Room Block:
[https://university.silvercloud.com/irmnet/\(S\(lf4j3ihjdbjglbfb0hqunur\)\)/res/resmain.aspx?g=SPUC&o=SPUC](https://university.silvercloud.com/irmnet/(S(lf4j3ihjdbjglbfb0hqunur))/res/resmain.aspx?g=SPUC&o=SPUC)
- How to make reservations online:
 - On the left hand side of the screen please select the desired arrival and departure dates (within the contracted date range 10/4/2017 - 10/8/2017) and the number of guests
 - Click on "Search for Availability"
 - Click on "Reserve" for the room type you prefer. It will take you to a page where guests can enter all their information.
 - Finally, Click on "Make a Reservation" and your guests should receive a reservation confirmation email shortly thereafter
- How to make reservations by phone: Call hotel directly at **(206) 526-5200** or **1 (800) 205-6940** and ask for the "**Society for Pediatric Urgent Care (SPUC)**" and the guest services agent will be able to assist with the reservation.
- The hotel offers local area van shuttles (including to and from Seattle Children's) as well as having a page for "Exploring Seattle": <https://www.silvercloud.com/university/local-area/>

Things to Do

- Greater Seattle: <http://www.visitseattle.org/things-to-do/sightseeing/top-25-attractions/>
- University District (hotel & venue): <http://www.visitseattle.org/neighborhoods/university-district/>
- University Village (near hotel & venue): <https://uvillage.com/>

Light Rail from Airport to University District

- Website: <https://www.soundtransit.org/Rider-Guide/link-light-rail>
- Silver Cloud Hotel shuttle can do pick up if you call ahead

General Session Learning Objectives

Participants will be able to assess and utilize best practices to:

- Assess the diagnosis, treatment, and management of patients who present with a number of conditions, including toxicology, fractures and sprains, pain management, burns, concussion, radiology, seizures, dental emergencies, disaster preparedness, and dermatology
- Incorporate care plans into practice including updates and changes in protocols for diagnosis and treatment
- Optimize the physician-patient experience

Program Planners

Tiffany Addington, MD, FAAP

Medical Director, East Urgent Care Center
Children's Mercy Hospital, Independence, MO

Kristen Ahrens, MD

Medical Director of Urgent Cares, Division of
Emergency Medicine; Cincinnati Children's Medical
Hospital, Cincinnati, OH

Robert Cooper, MD

Medical Director, Department of Nemours Children's
Urgent Care; Nemours duPont Pediatrics, Orlando, FL

Magna Dias, MD

Medical Director, CHOP Urgent Care at AtlantiCare
Children's Hospital of Philadelphia, Philadelphia, PA

Toni Hogencamp, MD

New England Regional Medical Director
PM Pediatrics, Dedham, MA

Kathie Kohorn, MA

Co-Manager, Continuing Medical Education Program
Seattle Children's Hospital, Seattle, WA

Carolyn Moffatt

Associate Manager, Society for Pediatric Urgent Care
Richmond, VA

Mike Moran, MD

Medical Director, Northland Urgent Care
Children's Mercy Hospital, Kansas City, MO

Emily Rice, MBA

Co-Manager, Continuing Medical Education Program
Seattle Children's Hospital, Seattle, WA

Usha Sankrithi, MB BS, MPH

Medical Director, Urgent Care Services, Medical Advisor,
Children's Consulting Nurses; Division of Emergency
Medicine, Seattle Children's Hospital, Seattle, WA

Margaret (Peg) Orcutt-Tuddenham, DO

Medical Director (Ret), Urgent Cares
Division of Emergency Medicine, Cincinnati Children's
Hospital Medical Center, Cincinnati, OH

Speakers

Sabreen Akhter, DO, DTM

Emergency Medicine, Seattle Children's Hospital

Markus Boos, MD, PhD

Dermatologist, Seattle Children's Hospital

Julie Brown, MD

Emergency Medicine, Seattle Children's Hospital

Monique Burton, MD

Emergency Medicine, Seattle Children's Hospital

Derya Caglar, MD

Emergency Medicine, Seattle Children's Hospital

Magna Dias, MD

Medical Director, CHOP Care Network at AtlantiCare

Jennifer Dilts, DO

Children's Mercy Kansas City

Brianna Enriquez, MD

Emergency Medicine, Seattle Children's Hospital

Sara Fenstermacher, MSN, RN, CPN

Clinical Nurse Specialist
Emergency Medicine, Seattle Children's

William Gallentine, DO

Pediatric Neurologist, Duke Children's Hospital

Cara Hoffart, DO

Director, Pain Clinic, Children's Mercy Hospital

Toni Hogencamp, MD

New England Regional Medical Director, PM Pediatrics

Srikant Iyer, MD

Emergency Medicine, Cincinnati Children's Hospital

Thomas Jinguji, MD

Orthopedics and Sports Medicine, Seattle Children's

Ron Kaplan, MD

Emergency Medicine, Seattle Children's Hospital

Karen Kilian, ARNP

Emergency Medicine, Seattle Children's Hospital

Mark Lo, MD
Emergency Medicine, Seattle Children's Hospital

Suzan Mazor, MD
Emergency Medicine, Seattle Children's Hospital

Connie McAneney, MD
Director, Pediatric Emergency Medicine Fellowship
Cincinnati Children's Hospital

Russ Migita, MD
Emergency Medicine, Seattle Children's Hospital

Amanda Montalbano, MD, MPH
Children's Mercy Urgent Care East

Amanda Nedved, MD
Children's Mercy Urgent Care East

Jill Obremskey, MD, MMHC
Chief Medical Officer, TriStar Centennial Children's Hospital
Nashville, TN

Margaret (Peg) Orcutt-Tuddenham, DO
Medical Director (Ret), Urgent Cares
Cincinnati Children's Hospital Medical Center

Amy Pattishall, MD
Emory University Hospital; Children's Healthcare of Atlanta

Jennifer Reid, MD
Emergency Medicine, Seattle Children's Hospital

Rima Rusnak, MD
Urgent Cares, Cincinnati Children's Hospital

Usha Sathian, MD
Pediatric Urgent Care, Children's Healthcare of Atlanta

Jeff Schor, MD, MPH
Owner, PM Pediatrics

Barbara Sheller, DDS, MSD
Division Chief, Pediatric Dentistry, Seattle Children's

Patrick Solari, MD
Emergency Medicine, Seattle Children's Hospital

Stefanie Sorensen, RN, BSN
Emergency Medicine, Seattle Children's

Kimberly Stone, MD
Emergency Medicine, Seattle Children's Hospital

Anita Thomas, MD
Emergency Medicine, Seattle Children's Hospital

Neil Uspal, MD
Emergency Medicine, Seattle Children's Hospital

Elizabeth Velan, DMD
Pediatric Dentistry, Seattle Children's

Eric Weinberg, MD
Emergency Medicine, Weill Cornell Medical College

Accreditation – General Session

Seattle Children's is accredited by the Washington State Medical Association to provide continuing medical education for physicians.

Seattle Children's designates this live educational activity for a maximum of *14 AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This activity meets the criteria for up to 14 hours of Category I CME credit to satisfy the relicensure requirements of the Washington State Medical Quality Assurance Commission.

PROGRAM

LEADERSHIP SUMMIT

Silver Cloud Inn, University District - Husky Room
5036 25th Ave NE
Seattle, WA 98105

Thursday, October 5, 2017

Moderator: Margaret Tuddenham, DO

- 1:00 pm Welcome & Opening Remarks**
- 1:10 pm KEYNOTE: Where it Began: Pediatric Urgent Care as a Unique Practice Model**
- The history of PM Pediatrics
 - Application to the current economic and medical environment
Jeff Schor, MD
- 1:55 pm BREAK**
- 2:15 pm Staffing Panel & Discussion**
- Opening a practice from scratch
 - Recruiting: assessing best fit, minimum for each type of provider; maintaining adequate staff to meet erratic demand; addressing different professional providers; maintaining stable staff
Magna Dias, MD; Jill Obremskey, MD, MMHC; Usha Sathian, MD; Toni Hogencamp, MD
- 2:45 pm Workforce Education**
- Fellowships, apprenticeships, short and long training for providers, nursing and ancillary providers
 - Scope of practice for specific providers
Connie McAnaney, MD; Amy Pattishall MD; Eric Weinberg, MD
- 5:00 pm ADJOURN**
- 6:00 pm WELCOME RECEPTION – Ivar’s Salmon House (complimentary)**

Leadership Summit Learning Objectives: Participants will be able to:

- assess and utilize growth patterns and history of stand-alone private and institutional urgent care practices/programs;
- analyze and implement optimal staffing of a pediatric urgent care, including the arrival and demand patterns as well as illness/usage characteristics to match provider and ancillary staff for best and most economic use of personnel while still providing excellent care; and
- plan and implement training programs to augment identified staffing patterns.

Accreditation – Leadership Summit

Seattle Children’s is accredited by the Washington State Medical Association to provide continuing medical education for physicians.

Seattle Children’s designates this live educational activity for a maximum of *3.5 AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This activity meets the criteria for up to 3.5 hours of Category I CME credit to satisfy the relicensure requirements of the Washington State Medical Quality Assurance Commission.

PROGRAM

GENERAL SESSION

Seattle Children's Hospital, Wright Auditorium

Friday, October 6, 2017

Moderators: Tiffany Addington, MD; Usha Sankrithi, MB BS, MPH

- 10:00 am Welcome & Introductions**
Margaret (Peg) Orcutt-Tuddenham, DO
- 10:05 am KEYNOTE: The State of Pediatric Urgent Care**
Srikant Iyer, MD
- 10:35 am Q & A**
- 10:45 am Clinical Practice Changes and Updates**
Patrick Solari, MD
- 11:15 am Q & A**
- 11:25 am Toxicology in the News**
Suzan Mazor, MD
- 11:55 am Q & A**
- 12:00 pm LUNCH (provided) and ABSTRACT/POSTER PODIUM PRESENTATIONS (Auditorium)**
- **12:15 Narrow-Spectrum, Short Course Antibiotic Therapy for Bacterial Cystitis in the Urgent Care**
Dipanwita Saha, MD, Nationwide Children's Hospital
 - **12:30 How to "Level" the Playing Field: A Severity Leveling Guide for Pediatric Urgent Care Centers**
David Diaz, BSN, RN, Nicklaus Children's Hospital
 - **12:45 Torticollis in a 2-Year-Old Patient**
Alejandro Shepard, MD, Morehouse School of Medicine
 - **1:00 Suicide Screening in Urgent Care: Employee Survey**
Catherine Watts, MD, Children's Mercy Hospital
- 1:15 pm CONCURRENT WORKSHOPS – Session 1 (pick one)**
- **Staying Alive: How to Keep the Beat Going Before 911 Arrives (Simulation Workshop)**
Jennifer Reid, MD; Kimberly Stone, MD
 - **Fractures and Sprains: It's Going Tibia Okay**
Thomas Jinguji, MD
 - **Common Procedures in Pediatric Urgent Care**
Patrick Solari, MD; Karen Kilian, ARNP; Stefanie Sorensen, RN, BSN; Sara Fenstermacher, MSN, RN
- 2:15 pm WORKSHOPS REPEAT**
- 3:15 pm BREAK**
- 3:30 pm CONCURRENT WORKSHOPS – Session 2 (pick one)**
- **Moving Towards a Pain-Free Pediatric Urgent Care**
Jennifer Dilts, DO
 - **Making Opportunities Count: Get MOC Part 4 Credit for QI in the Pediatric Urgent Care**
Amanda Montalbano, MD, MPH; Amanda Nedved, MD
 - **Don't Get Burned by Burns: Wound/Burn Care in the Pediatric Urgent Care**
Neil Uspal, MD
- 4:30 pm WORKSHOPS REPEAT**
- 5:30 pm ADJOURN**

Saturday, October 7, 2017

Moderators: Tiffany Addington, MD; Michael Moran, MD; Usha Sankrithi, MB BS, MPH

8:00 am Continental Breakfast

8:30 am Welcome & Introductions
Usha Sankrithi, MB BS, MPH

8:45 am KEYNOTE: Recognition, Resuscitation and Lifesavers
Russ Migita, MD

9:15 am Q & A

9:20 am Head Case: Concussion Diagnosis and Treatment
Monique Burton, MD

9:50 am Q & A

10:00 am BREAK

10:20 Seizures and other Neurologic Complaints in the Pediatric Urgent Care
William Gallentine, DO

10:50 am Q & A

11:00 am Radiology: What Not to Miss. Is it Simple, Tricky or Sneaky?
Ron Kaplan, MD

11:30 am Q & A

12:00 pm LUNCH (provided) and POSTER PODIUM PRESENTATIONS (Auditorium)

- **12:15 A Pediatric Urgent Care Length of Stay Predictability Model Based on Correlating Physician and Nurse Team Staffing**
Jill Tahmooressi, RN, Nicklaus Children's Hospital (Miami Children's Health System)
- **12:30 Implementation of Triage in Urgent Care**
Rachel Thompson-Fleming, MD, MS, Children's Hospital of Wisconsin
- **12:45 Nursing Discharge in the Urgent Care Setting: Improved Flow, Improved Satisfaction**
Dawn Cooper, Seattle Children's Hospital
- **1:00 PECARN Guideline Compliance and Head CT Scan Reduction in Children with Mild Head Trauma in the Emergency Department**
Shaheena Anene, Flushing Hospital Medical Center

1:15 pm CONCURRENT WORKSHOPS – Session 1 (pick one)

- **You Ate What?!? The Ins and Outs of Pediatric Foreign Body Ingestion**
Julie Brown, MD
- **Jeopardy: A Game of Clinical Tips and Tidbits**
Sabreen Akhter, DO, DTM; Mark Lo, MD
- **Inflammation or Pain: Common Complaint or Room for Rheum?**
Cara Hoffart, DO

2:15 pm WORKSHOPS REPEAT

3:15 pm BREAK

3:20 pm BELLEVUE CLINIC TOURS OPTION (pre-registration required; 30 maximum)

3:20 pm CONCURRENT WORKSHOPS – Session 1 (pick one)

- **Circus Elephants on a Tiny Ball: How to Juggle Life's Immediate Priorities While Still Looking to the Future**
Margaret (Peg) Orcutt-Tuddenham, DO; Rima Rusnak, MD
- **Tooth be Told: Dental Emergencies in Children and Adolescents**
Barbara Sheller, DDS, MSD; Elizabeth Velan, DMD
- **What's the Fuss About Pus?**
Derya Caglar, MD

4:30 pm ADJOURN

Sunday, October 8, 2017

Moderators: Tiffany Addington, MD; Michael Moran, MD; Usha Sankrithi, MB BS, MPH

8:00 am Continental Breakfast

8:30 am Welcome & Introductions
Tiffany Addington, MD

8:45 am Disaster Preparedness
Brianna Enriquez, MD

9:15 am Q & A

9:25 am POSTER PODIUM PRESENTATIONS (Auditorium)

- 9:25 **Addressing Social Determinants of Health in Urgent Care**
Nathan Fleming, MD, Sanford Children's Hospital
- 9:40 **Pediatric UCC Mid-Stream Urine Collection Study**
Robin Henson, PNP, Cook Children's
- 9:55 **Measure This: A Multi-faceted Urgent Care Nursing Quality Monitoring Program**
Karen Sinclair, MSN, MBA, RN, Nicklaus Children's Hospital
- 10:10 **Optimization of Operations: A Playbook for Standardization of Operations Across Multiple Locations**
Sheree Mundy, DNP, Nicklaus Children's Hospital
- 10:25 **Being Where the Children Are: Medication Dispensing at the Bedside**
Rashard Scippio, MSN, RN, Nicklaus Children's Hospital
- 10:40 **Development of a Physician Assistant Pediatric Clinical Rotation for Urgent Care**
James Hubbard, MD, Children's Mercy Kansas City

10:55 am BREAK

11:10 am Dermatology: Rashes, What Can We Do?
Markus Boos, MD, PhD

11:40 am Q & A

11:45 am Pediatric Acute Care for Adoptees, Immigrants, and Travel
Anita Thomas, MD

12:15 pm Q & A

12:20 pm CLOSING REMARKS & AWARDS

12:30 pm ADJOURN (See you next year!)

REGISTRATION

SPUC 2017

Course Fee: (includes catering, instructional materials and CME credit):

	<u>Early Rate by 9/5/17</u>	<u>After 9/5/17</u>
Leadership Summit (Thursday PM – Limited Registration)	\$160	\$175
Provider Member (MD/DO/NP/PA)	\$395	\$425
Provider Non-Member*	\$495	\$525
Clinical Administrator Member (RN/Administrator/Educator)	\$295	\$325
Clinical Administrator Non-Member*	\$395	\$425
Trainee/Resident/Student	\$100	\$125
Industry Representative	\$450	\$475
Tour of Seattle Children's Pediatric Urgent Care (limit 30)	\$25	\$25

* 25% off SPUC membership

☐ NO, I don't wish to become a SPUC member at this time

PRE- REGISTRATION REQUIRED by 12 pm PST October 1, 2017. No registration at the door.

Online registration link: <http://www.regonline.com/SPUC2017>

MAIL FORM TO: Seattle Children's CME
P.O. Box 5371, Mail Stop S-219A
Seattle, WA 98145-5005

FAX FORM TO: 206/987-5798

PLEASE PRINT

Name _____

Specialty _____

Organization _____

Mailing Address _____

Email (required) _____

PAYMENT:

- ☐ Check Enclosed. Payable to: **Seattle Children's CME**
- ☐ VISA ☐ MasterCard ☐ American Express

Card Number: _____ Expiration: _____

PLEASE SELECT:

- ☐ YES, I will attend the complimentary Welcome Reception, Thursday 6pm- 8pm Ivar's Salmon House (FREE)
- ☐ YES, I will bring a guest to the complimentary Welcome Reception. Cost: \$25

WORKSHOPS:

Friday 1:15/2:15 (select 2)	<input type="checkbox"/> Stay Alive	<input type="checkbox"/> Fractures/Sprains	<input type="checkbox"/> Common Procedures
Friday 3:30/4:30 (select 2)	<input type="checkbox"/> Pain Free UCC	<input type="checkbox"/> MOC Part 4	<input type="checkbox"/> Burns
Sat. 1:15/2:15 (select 2)	<input type="checkbox"/> Foreign Bodies	<input type="checkbox"/> Tips & Tricks	<input type="checkbox"/> Inflammation/Pain
Sat 3:20	<input type="checkbox"/> Work Life	<input type="checkbox"/> Dental Emergencies	<input type="checkbox"/> Fuss About Pus

Cancellation/Refund Policy

Once your registration has been processed cancellations will be made, minus a 20% processing fee, up to September 5, 2017. No refunds will be issued after that date.

Questions - Contacts:

For Registration: Kathie.kohorn@seattlechildrens.org or Emily.Rice@seattlechildrens.org (206) 987-5379

SPUC Membership: Carolyn Moffatt carolyn@societyhq.com (804) 565-6393

SPUC Website: <http://www.urgentcarepeds.org/>