3rd Annual
Society for Pediatric Urgent Care Conference

October 5-8, 2017
Seattle Children’s Hospital
Wright Auditorium

Hosted by:
Seattle Children’s Hospital
Hospital • Research • Foundation
Course Description
This 3-day meeting is designed to provide up-to-date practice management, clinical best practices, and quality improvement for healthcare providers. The curriculum includes lectures, interactive workshops, and opportunities to discuss issues with experts.

Who Should Attend
- Urgent Care professionals
- Pediatricians/Family Physicians
- Emergency Physicians
- Fellows, Residents
- Nurse Practitioners
- Nurses
- Nurse Administrators

Course Location (General Session)
Seattle Children’s Hospital - Wright Auditorium
4800 Sand Point Way NE
Seattle, WA 98105
Map and directions will accompany confirmation.

Lodging (Limited room block at the following hotel. Please make your own reservations.)
Silver Cloud Hotel, Seattle University District: (approximately 1 mile from Seattle Children’s)
- Conference Group Rates (available up to 3 pm Sept. 4): $179/king; $189/ two queens
- Link to Room Block: https://university.silvercloud.com/irmnet/(S(lf4j3ihijdbjiglbfbohqnunr))/res/resmain.aspx?g=SPUC&o=SPUC
- How to make reservations online:
  - On the left hand side of the screen please select the desired arrival and departure dates (within the contracted date range 10/4/2017 - 10/8/2017) and the number of guests
  - Click on "Search for Availability"
  - Click on "Reserve" for the room type you prefer. It will take you to a page where guests can enter all their information.
  - Finally, Click on "Make a Reservation" and your guests should receive a reservation confirmation email shortly thereafter
- How to make reservations by phone: Call hotel directly at (206) 526-5200 or 1 (800) 205-6940 and ask for the "Society for Pediatric Urgent Care (SPUC)" and the guest services agent will be able to assist with the reservation.
- The hotel offers local area van shuttles (including to and from Seattle Children’s) as well as having a page for “Exploring Seattle”: https://www.silvercloud.com/university/local-area/

Things to Do
- University District (hotel & venue): http://www.visitseattle.org/neighborhoods/university-district/
- University Village (near hotel & venue): https://uvillage.com/

Light Rail from Airport to University District
- Website: https://www.soundtransit.org/Rider-Guide/link-light-rail
- Silver Cloud Hotel shuttle can do pick up if you call ahead
General Session Learning Objectives

Participants will be able to assess and utilize best practices to:

- Assess the diagnosis, treatment, and management of patients who present with a number of conditions, including toxicology, fractures and sprains, pain management, burns, concussion, radiology, seizures, dental emergencies, disaster preparedness, and dermatology
- Incorporate care plans into practice including updates and changes in protocols for diagnosis and treatment
- Optimize the physician-patient experience

Program Planners

**Tiffany Addington, MD, FAAP**  
Medical Director, East Urgent Care Center  
Children’s Mercy Hospital, Independence, MO

**Kristen Ahrens, MD**  
Medical Director of Urgent Cares, Division of Emergency Medicine; Cincinnati Children’s Medical Hospital, Cincinnati, OH

**Robert Cooper, MD**  
Medical Director, Department of Neumours Childrens Urgent Care; Nemours duPont Pediatrics, Orlando, FL

**Magna Dias, MD**  
Medical Director, CHOP Urgent Care at AtlantiCare  
Children’s Hospital of Philadelphia, Philadelphia, PA

**Toni Hogencamp, MD**  
New England Regional Medical Director  
PM Pediatrics, Dedham, MA

**Kathie Kohorn, MA**  
Co-Manager, Continuing Medical Education Program  
Seattle Children’s Hospital, Seattle, WA

Speakers

**Sabreen Akhter, DO, DTM**  
Emergency Medicine, Seattle Children’s Hospital

**Markus Boos, MD, PhD**  
Dermatologist, Seattle Children’s Hospital

**Julie Brown, MD**  
Emergency Medicine, Seattle Children’s Hospital

**Monique Burton, MD**  
Emergency Medicine, Seattle Children’s Hospital

**Derya Caglar, MD**  
Emergency Medicine, Seattle Children’s Hospital

**Magna Dias, MD**  
Medical Director, CHOP Care Network at AtlantiCare

**Jennifer Dills, DO**  
Children’s Mercy Kansas City

**Brianna Enriquez, MD**  
Emergency Medicine, Seattle Children’s Hospital

**Carolyn Moffatt**  
Associate Manager, Society for Pediatric Urgent Care  
Richmond, VA

**Mike Moran, MD**  
Medical Director, Northland Urgent Care  
Children’s Mercy Hospital, Kansas City, MO

**Emily Rice, MBA**  
Co-Manager, Continuing Medical Education Program  
Seattle Children’s Hospital, Seattle, WA

**Usha Sankrithi, MB BS, MPH**  
Medical Director, Urgent Care Services, Medical Advisor, Children’s Consulting Nurses; Division of Emergency Medicine, Seattle Children’s Hospital, Seattle, WA

**Margaret (Peg) Orcutt-Tuddenham, DO**  
Medical Director (Ret), Urgent Cares  
Division of Emergency Medicine, Cincinnati Children’s Hospital Medical Center, Cincinnati, OH

**Sara Fenstermacher, MSN, RN, CPN**  
Clinical Nurse Specialist  
Emergency Medicine, Seattle Children’s

**William Gallentine, DO**  
Pediatric Neurologist, Duke Children’s Hospital

**Cara Hoffart, DO**  
Director, Pain Clinic, Children’s Mercy Hospital

**Toni Hogencamp, MD**  
New England Regional Medical Director, PM Pediatrics

**Srikant Iyer, MD**  
Emergency Medicine, Cincinnati Children’s Hospital

**Thomas Jinguji, MD**  
Orthopedics and Sports Medicine, Seattle Children’s

**Ron Kaplan, MD**  
Emergency Medicine, Seattle Children’s Hospital

**Karen Kilian, ARNP**  
Emergency Medicine, Seattle Children’s Hospital
Accreditation – General Session

Seattle Children’s is accredited by the Washington State Medical Association to provide continuing medical education for physicians.

Seattle Children’s designates this live educational activity for a maximum of 14 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This activity meets the criteria for up to 14 hours of Category I CME credit to satisfy the relicensure requirements of the Washington State Medical Quality Assurance Commission.
LEADERSHIP SUMMIT
Silver Cloud Inn, University District - Husky Room
5036 25th Ave NE
Seattle, WA 98105

Thursday, October 5, 2017
Moderator: Margaret Tuddenham, DO

1:00 pm Welcome & Opening Remarks

1:10 pm KEYNOTE: Where it Began: Pediatric Urgent Care as a Unique Practice Model
- The history of PM Pediatrics
- Application to the current economic and medical environment
  Jeff Schor, MD

1:55 pm BREAK

2:15 pm Staffing Panel & Discussion
- Opening a practice from scratch
- Recruiting: assessing best fit, minimum for each type of provider; maintaining adequate staff to meet erratic demand; addressing different professional providers; maintaining stable staff
  Magna Dias, MD; Jill Obremskey, MD, MMHC;
  Usha Sathian, MD; Toni Hogencamp, MD

2:45 pm Workforce Education
- Fellowships, apprenticeships, short and long training for providers, nursing and ancillary providers
- Scope of practice for specific providers
  Connie McAneney, MD; Amy Pattishall MD; Eric Weinberg, MD

5:00 pm ADJOURN

6:00 pm WELCOME RECEPTION – Ivar’s Salmon House (complimentary)

Leadership Summit Learning Objectives: Participants will be able to:
- assess and utilize growth patterns and history of stand-alone private and institutional urgent care practices/programs;
- analyze and implement optimal staffing of a pediatric urgent care, including the arrival and demand patterns as well as illness/usage characteristics to match provider and ancillary staff for best and most economic use of personnel while still providing excellent care; and
- plan and implement training programs to augment identified staffing patterns.

Accreditation – Leadership Summit
Seattle Children’s is accredited by the Washington State Medical Association to provide continuing medical education for physicians.

Seattle Children’s designates this live educational activity for a maximum of 3.5 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This activity meets the criteria for up to 3.5 hours of Category I CME credit to satisfy the relicensure requirements of the Washington State Medical Quality Assurance Commission.
Friday, October 6, 2017

Moderators: Tiffany Addington, MD; Usha Sankrithi, MB BS, MPH

10:00 am   Welcome & Introductions
            Margaret (Peg) Orcutt-Tuddenham, DO

10:05 am   KEYNOTE: The State of Pediatric Urgent Care
            Srikant Iyer, MD

10:35 am   Q & A

10:45 am   Clinical Practice Changes and Updates
            Patrick Solari, MD

11:15 am   Q & A

11:25 am   Toxicology in the News
            Suzan Mazor, MD

11:55 am   Q & A

12:00 pm   LUNCH (provided) and ABSTRACT/POSTER PODIUM PRESENTATIONS (Auditorium)
            • 12:15  Narrow-Spectrum, Short Course Antibiotic Therapy for Bacterial Cystitis in the Urgent Care
                     Dipanwita Saha, MD, Nationwide Children’s Hospital
            • 12:30  How to “Level” the Playing Field: A Severity Leveling Guide for Pediatric Urgent Care Centers
                     David Diaz, BSN, RN, Nicklaus Children’s Hospital
            • 12:45  Torticollis in a 2-Year-Old Patient
                     Alejandro Shepard, MD, Morehouse School of Medicine
            • 1:00   Suicide Screening in Urgent Care: Employee Survey
                     Catherine Watts, MD, Children’s Mercy Hospital

1:15 pm    CONCURRENT WORKSHOPS – Session 1 (pick one)
            • Staying Alive: How to Keep the Beat Going Before 911 Arrives (Simulation Workshop)
                     Jennifer Reid, MD; Kimberly Stone, MD
            • Fractures and Sprains: It’s Going Tibia Okay
                     Thomas Jinguji, MD
            • Common Procedures in Pediatric Urgent Care
                     Patrick Solari, MD; Karen Kilian, ARNP; Stefanie Sorensen, RN, BSN; Sara Fenstermacher, MSN, RN

2:15 pm    WORKSHOPS REPEAT

3:15 pm    BREAK

3:30 pm    CONCURRENT WORKSHOPS – Session 2 (pick one)
            • Moving Towards a Pain-Free Pediatric Urgent Care
                     Jennifer Dilts, DO
            • Making Opportunities Count: Get MOC Part 4 Credit for QI in the Pediatric Urgent Care
                     Amanda Montalbano, MD, MPH; Amanda Nedved, MD
            • Don’t Get Burned by Burns: Wound/Burn Care in the Pediatric Urgent Care
                     Neil Uspal, MD

4:30 pm    WORKSHOPS REPEAT

5:30 pm    ADJOURN
Saturday, October 7, 2017

Moderators: Tiffany Addington, MD; Michael Moran, MD; Usha Sankrithi, MB BS, MPH

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 am</td>
<td>Continental Breakfast</td>
</tr>
<tr>
<td>8:30 am</td>
<td>Welcome &amp; Introductions</td>
</tr>
<tr>
<td></td>
<td><em>Usha Sankrithi, MB BS, MPH</em></td>
</tr>
<tr>
<td>8:45 am</td>
<td>KEYNOTE: Recognition, Resuscitation and Lifesavers</td>
</tr>
<tr>
<td></td>
<td><em>Russ Migita, MD</em></td>
</tr>
<tr>
<td>9:15 am</td>
<td>Q &amp; A</td>
</tr>
<tr>
<td>9:20 am</td>
<td>Head Case: Concussion Diagnosis and Treatment</td>
</tr>
<tr>
<td></td>
<td><em>Monique Burton, MD</em></td>
</tr>
<tr>
<td>9:50 am</td>
<td>Q &amp; A</td>
</tr>
<tr>
<td>10:00 am</td>
<td>BREAK</td>
</tr>
<tr>
<td>10:20 am</td>
<td>Seizures and other Neurologic Complaints in the Pediatric Urgent Care</td>
</tr>
<tr>
<td></td>
<td><em>William Gallentine, DO</em></td>
</tr>
<tr>
<td>10:50 am</td>
<td>Q &amp; A</td>
</tr>
<tr>
<td>11:00 am</td>
<td>Radiology: What Not to Miss. Is it Simple, Tricky or Sneaky?</td>
</tr>
<tr>
<td></td>
<td><em>Ron Kaplan, MD</em></td>
</tr>
<tr>
<td>11:30 am</td>
<td>Q &amp; A</td>
</tr>
<tr>
<td>12:00 pm</td>
<td>LUNCH (provided) and POSTER PODIUM PRESENTATIONS (Auditorium)</td>
</tr>
<tr>
<td>12:15</td>
<td>A Pediatric Urgent Care Length of Stay Predictability Model Based on Correlating Physician and Nurse Team Staffing</td>
</tr>
<tr>
<td></td>
<td><em>Jill Tahmooressi, RN, Nicklaus Children’s Hospital (Miami Children’s Health System)</em></td>
</tr>
<tr>
<td>12:30</td>
<td>Implementation of Triage in Urgent Care</td>
</tr>
<tr>
<td></td>
<td><em>Rachel Thompson-Fleming, MD, MS, Children’s Hospital of Wisconsin</em></td>
</tr>
<tr>
<td>12:45</td>
<td>Nursing Discharge in the Urgent Care Setting: Improved Flow, Improved Satisfaction</td>
</tr>
<tr>
<td></td>
<td><em>Dawn Cooper, Seattle Children's Hospital</em></td>
</tr>
<tr>
<td>1:00</td>
<td>PECARN Guideline Compliance and Head CT Scan Reduction in Children with Mild Head Trauma in the Emergency Department</td>
</tr>
<tr>
<td></td>
<td><em>Shaheena Anene, Flushing Hospital Medical Center</em></td>
</tr>
<tr>
<td>1:15 pm</td>
<td>CONCURRENT WORKSHOPS – Session 1 (pick one)</td>
</tr>
<tr>
<td></td>
<td><em>You Ate What?!? The Ins and Outs of Pediatric Foreign Body Ingestion</em></td>
</tr>
<tr>
<td></td>
<td><em>Julie Brown, MD</em></td>
</tr>
<tr>
<td></td>
<td><em>Jeopardy: A Game of Clinical Tips and Tidbits</em></td>
</tr>
<tr>
<td></td>
<td><em>Sabreen Akhter, DO, DTM; Mark Lo, MD</em></td>
</tr>
<tr>
<td></td>
<td><em>Inflammation or Pain: Common Complaint or Room for Rheum?</em></td>
</tr>
<tr>
<td></td>
<td><em>Cara Hoffart, DO</em></td>
</tr>
<tr>
<td>2:15 pm</td>
<td>WORKSHOPS REPEAT</td>
</tr>
<tr>
<td>3:15 pm</td>
<td>BREAK</td>
</tr>
<tr>
<td>3:20 pm</td>
<td>BELLEVUE CLINIC TOURS OPTION (pre-registration required; 30 maximum)</td>
</tr>
<tr>
<td>3:20 pm</td>
<td>CONCURRENT WORKSHOPS – Session 1 (pick one)</td>
</tr>
<tr>
<td></td>
<td><em>Circus Elephants on a Tiny Ball: How to Juggle Life’s Immediate Priorities While Still Looking to the Future</em></td>
</tr>
<tr>
<td></td>
<td><em>Margaret (Peg) Orcutt-Tuddenham, DO; Rima Rusnak, MD</em></td>
</tr>
<tr>
<td></td>
<td><em>Tooth be Told: Dental Emergencies in Children and Adolescents</em></td>
</tr>
<tr>
<td></td>
<td><em>Barbara Sheller, DDS, MSD; Elizabeth Velan, DMD</em></td>
</tr>
<tr>
<td></td>
<td><em>What’s the Fuss About Pus?</em></td>
</tr>
<tr>
<td></td>
<td><em>Derya Caglar, MD</em></td>
</tr>
<tr>
<td>4:30 pm</td>
<td>ADJOURN</td>
</tr>
</tbody>
</table>
Sunday, October 8, 2017

Moderators: Tiffany Addington, MD; Michael Moran, MD; Usha Sankrithi, MB BS, MPH

8:00 am  Continental Breakfast
8:30 am  Welcome & Introductions
          Tiffany Addington, MD
8:45 am  Disaster Preparedness
          Brianna Enriquez, MD

9:15 am  Q & A

9:25 am  POSTER PODIUM PRESENTATIONS  (Auditorium)

  9:25  Addressing Social Determinants of Health in Urgent Care
        Nathan Fleming, MD, Sanford Children’s Hospital
  9:40  Pediatric UCC Mid-Stream Urine Collection Study
        Robin Henson, PNP, Cook Children’s
  9:55  Measure This: A Multi-faceted Urgent Care Nursing Quality Monitoring Program
        Karen Sinclair, MSN, MBA, RN, Nicklaus Children’s Hospital
  10:10 Optimization of Operations: A Playbook for Standardization of Operations Across Multiple Locations
        Sheree Mundy, DNP, Nicklaus Children’s Hospital
  10:25 Being Where the Children Are: Medication Dispensing at the Bedside
        Rashard Scippio, MSN, RN, Nicklaus Children’s Hospital
  10:40 Development of a Physician Assistant Pediatric Clinical Rotation for Urgent Care
        James Hubbard, MD, Children’s Mercy Kansas City

10:55 am  BREAK

11:10 am  Dermatology: Rashes, What Can We Do?
          Markus Boos, MD, PhD

11:40 am  Q & A

11:45 am  Pediatric Acute Care for Adoptees, Immigrants, and Travel
          Anita Thomas, MD

12:15 pm  Q & A

12:20 pm  CLOSING REMARKS & AWARDS

12:30 pm  ADJOURN (See you next year!)
SPUC 2017
Course Fee: (includes catering, instructional materials and CME credit):

<table>
<thead>
<tr>
<th></th>
<th>Early Rate by 9/5/17</th>
<th>After 9/5/17</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leadership Summit</td>
<td>$160</td>
<td>$175</td>
</tr>
<tr>
<td>(Thursday PM – Limited</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Registration)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provider Member (MD/DO</td>
<td>$395</td>
<td>$425</td>
</tr>
<tr>
<td>/NP/PA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provider Non-Member</td>
<td>$495</td>
<td>$525</td>
</tr>
<tr>
<td>*</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clinical Administrator</td>
<td>$295</td>
<td>$325</td>
</tr>
<tr>
<td>Member (RN/Administrator/Educator)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clinical Administrator</td>
<td>$395</td>
<td>$425</td>
</tr>
<tr>
<td>Non-Member *</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trainee/Resident/Student</td>
<td>$100</td>
<td>$125</td>
</tr>
<tr>
<td>Industry Representative</td>
<td>$450</td>
<td>$475</td>
</tr>
<tr>
<td>Tour of Seattle Children’s Pediatric Urgent Care (limit 30)</td>
<td>$25</td>
<td>$25</td>
</tr>
</tbody>
</table>

* 25% off SPUC membership

NO, I don’t wish to become a SPUC member at this time

PRE-REGISTRATION REQUIRED by 12 pm PST October 1, 2017. No registration at the door.

Online registration link: http://www.regonline.com/SPUC2017

MAIL FORM TO: Seattle Children’s CME
P.O. Box 5371, Mail Stop S-219A
Seattle, WA 98145-5005
FAX FORM TO: 206/987-5798

PLEASE PRINT

Name ____________________________________________

Specialty ________________________________________

Organization ____________________________________

Mailing Address __________________________________

Email (required) __________________________________

PAYMENT:

☐ Check Enclosed. Payable to: Seattle Children’s CME
☐ VISA ☐ MasterCard ☐ American Express

Card Number: ___________________________ Expiration: _______

PLEASE SELECT:

☐ YES, I will attend the complimentary Welcome Reception, Thursday 6pm-8pm Ivar’s Salmon House (FREE)
☐ YES, I will bring a guest to the complimentary Welcome Reception. Cost: $25

WORKSHOPS:

Friday 1:15/2:15 (select 2) ____ Stay Alive ____ Fractures/Sprains ____ Common Procedures
Friday 3:30/4:30 (select 2) ____ Pain Free UCC ____ MOC Part 4 ____ Burns
Sat. 1:15/2:15 (select 2) ____ Foreign Bodies ____ Tips & Tricks ____ Inflammation/Pain
Sat 3:20 ____ Work Life ____ Dental Emergencies ____ Fuss About Pus

Cancellation/Refund Policy

Once your registration has been processed cancellations will be made, minus a 20% processing fee, up to September 5, 2017. No refunds will be issued after that date.

Questions - Contacts:
For Registration: Kathie.kohorn@seattlechildrens.org or Emily.Rice@seattlechildrens.org (206) 987-5379
SPUC Membership: Carolyn Moffatt carolyn@societyhq.com (804) 565-6393
SPUC Website: http://www.urgentcarepeds.org/